

We're Hiring: Bicycle Ambassadors

Job Title: Bicycle Ambassador

Location: Downtown Victoria

Compensation: \$23.00/hr

Hours: 20-35 hours weekly (mid-June to early November)



Job Summary:

Starting in mid-June, we are seeking Bicycle Ambassadors to support cycling in the city by in parking bikes, greeting cyclists, answering questions, and being on site in Downtown Victoria during operating hours. As a Bicycle Ambassador, you will be responsible for organizing and checking in bikes within the secure Bike Parking facility, working alongside team members to ensure customer satisfaction and smooth operations, and offering a much-appreciated service in the downtown area. We offer this as a free service to patrons, so it's quite possibly one of the best customer service gigs you'll find! If you are looking for a flexible schedule, and an opportunity to work outside supporting sustainable transportation in Victoria, this could be the role for you!

The Bicycle Valet is a social enterprise of Better Environmentally Sound Transportation (BEST). Since 2006, The Bicycle Valet has been providing professional, secure, coat-check style bicycle parking with over 250,000 bikes safely parked at events around the province. We are thrilled to be managing the Downtown Victoria Bike Valet this summer and look forward to hearing from you!

Qualifications:

- Willing to do a basic level of physical work (setting up lightweight equipment and parking bicycles) and other event-related tasks as required
- Organized and team player
- Experience in delivering excellent customer service
- Excited about sustainable transportation and serving patrons
- Available from June to November in a part time or full time capacity
- Share our values as an organization (learn more at best.bc.ca)
- Experience working with or fixing bicycles is an asset

Please send your resume and cover letter to BicycleValet@best.bc.ca before 12PM noon on Friday, June 10, 2022.